

## TABLE OF CONTENTS

1	Welcome / Karakia	5
2	Apologies and Leave of Absence	5
3	Public Forums / Deputations / Petitions	5
4	Supplementary Items	5
5	Members' Conflict of Interest	5
6	Confirmation of Minutes Passenger Transport Committee meeting, 19 May 2020	7
7	General Passenger Transport Update <i>Report No: 20-144</i>	13
8	Bee Card Implementation <i>Report No: 20-145</i>	21
9	Total Mobility Annual Customer Satisfaction Survey <i>Report No: 20-146</i> <i>Annex A - Total Mobility Annual Survey June 2020</i>	25 29
10	Presentation: Public Transport Technology Improvement Update <i>Report No: 20-147</i>	47
11	Public Transport Services Report 1 July 2019 to 30 June 2020 (Supplementary)	
12	Report on Total Mobility and Health Shuttle Activities for 2019-2020 (Supplementary)	